

Shwmae.
Hello.

Here's the Ogi Pro
Price Guide for
Business Services.

Ogi Pro Business Services

Please note that all pricing excludes VAT.

Ogi Pro On-Net Fibre Broadband Pricing

Installation Fee

Product	Standard Installation Fee
Ogi Pro – All	£125.00

Installation Options

Price for additional installation work outside standard installation scope. Per 60 minute visit. Must be booked in advance due to installers existing schedule.

Product	Pre-Installation Visit	Additional Visit (per hour, or part)	Excess Construction Charges
Ogi Pro Excess Construction Charge	£0.00	£65	As per quote – variable
Ogi Pro Structured Cabling	N/A	N/A	As per quote - variable

Any further visits requested by a customer post installation (e.g. to wire additional points or to move the ONT) will be charged at the Enhanced Installation rate for a 60 minute timeslot (or multiples thereof).

Core Service Monthly Fees

Package	Speed	12 Month	24 Month	36 Month*
Ogi Pro Lite	200/200	£30.00	£30.00	£30.00
Ogi Pro 300	300/300	£50.00	£46.00	£46.00
Ogi Pro 500	500/500	£62.00	£58.00	£58.00
Ogi Pro 900	900/900	£79.00	£75.00	£75.00

*36 month contract only available as a bundle with Ogi Pro Voice Lite

Additional CPE*

Core CPE	Additional CPE	12mo. Contract	24mo. Contract	36mo. Contract
Zyxel EX3301	WX3100	£4.50	£2.50	£2.50

*only available on 12-month, 24-month and 36-month package contract terms.

IP Address Range Add-Ons

Price for additional IP address ranges.

Option	type	Fee
Additional IP address range	Per range	£50 per month
Static IP Address	Per IP Address	£10 per month

Ogi Pro Off-Net Broadband

Note: all pricing excludes VAT.

FTTC Pricing excludes phone line.

Off-Net (Local – Openreach provided in exchanges we've unbundled)

Installation Fees

Product	Standard Installation Fee	Discount Installation Fee (12/24 month contract)
Ogi Pro Offnet FTTC 40/10	£104.00	£34.00
Ogi Pro Offnet FTTC 80/20	£104.00	£34.00
Ogi Pro Offnet 80/20	£104.00	£54.00
Ogi Pro Offnet 160/30	£104.00	£54.00
Ogi Pro Offnet 220/30	£104.00	£54.00
Ogi Pro Offnet 330/50	£104.00	£54.00
Ogi Pro Offnet 500/165	£500.00	£99.00
Ogi Pro Offnet 550/75	£104.00	£54.00
Ogi Pro Offnet 1000/115	£104.00	£54.00
Ogi Pro Offnet 1000/220	£500.00	£99.00

Note: Openreach undertake the installation.

Excess Construction Options

Price for additional work outside standard installation scope.

Product	Charges
Ogi Pro Excess Construction Charge	As per quote – variable
Ogi Pro Structured Cabling	As per quote – variable

Core Service Monthly Fees

Package	Contract Term	
	24 Month	12 Month
Ogi Pro Offnet FTTC 40/10	£27.00	£30.00
Ogi Pro Offnet FTTC 80/20	£30.00	£32.00
Ogi Pro Offnet 80/20	£44.00	£53.00
Ogi Pro Offnet 160/30	£52.00	£63.00
Ogi Pro Offnet 220/30	£54.00	£65.00
Ogi Pro Offnet 330/50	£62.00	£74.00
Ogi Pro Offnet 500/165	£145.00	£174.00
Ogi Pro Offnet 550/75	£69.00	£83.00
Ogi Pro Offnet 1000/115	£79.00	£95.00
Ogi Pro Offnet 1000/220	£211.00	£253.00

Note: minimum 12 month term contract. At end of contract, if not renewed, continues at current price rate but with no SLAs or warranty.

Additional CPE

Package	Core CPE	Additional CPE	12mo. Contract	24mo. Contract
Ogi Pro FTTC	Zyxel DX3301	WX3100	£4.50	£2.50
Ogi Pro FTTP	Zyxel EX3301	WX3100	£4.50	£2.50

Note: only available on 12-month and 24-month contract terms

Phone Lines for FTTC Services

Type	Activation	Monthly Fee
Take-On	£0.00	£15.00
New Line	£0.00	£15.00

Note: only available with FTTC on 12-month and 24-month contract terms

IP Address Range Add-Ons

Price for additional IP address ranges.

Option	type	Fee
Additional IP address range	Per range	£50 per month
Static IP Address	Per IP Address	£10 per month

Broadband Unreturned / Damaged / Faulty CPE Fees

Note all pricing excludes VAT

Unreturned hardware – contract end

In the event the hardware is not returned in good working order following the end of a contract period where a service is not re-contracted the fees due will be:

Per CPE	Fee + restocking
Zyxel DX3301	£25
Zyxel EX3301	£25
Zyxel WX3100	£25
Power supply	£8.50
ONT	£30

Note: the ONT should remain in the premises unless the customer specifically requests we remove it. If the ONT is not available or has been unplugged and lost, a fee of £35 will be due.

Unreturned Hardware – contract cessation

In the event the hardware is not returned in good working order following the cessation of service mid-contract the fees due will be:

Per CPE	Fee + restocking
Zyxel DX3301	£50
Zyxel EX3301	£50
Zyxel WX3100	£50
Power supply	£8.50
ONT	£30

Note: the ONT should remain in the premises unless the customer specifically requests we remove it. If the ONT is not available or has been unplugged and lost, a fee of £35 will be due.

Damaged Hardware

In the event hardware is reported as faulty however upon inspection the equipment is damaged or broken due to mis-use the replacement fees will be as follows:

CPE Type	Replacement with new item (delivered)
Zyxel DX3301	£55
Zyxel EX3301	£55
Zyxel WX3100	£55
ONT	£30
Power Supply	£8.50

Out of contract faulty router fees

In the event a customer is not in term contract and their Wi-fi router develops a fault, the cost for a replacement router may be charged to the customer as set out in the table below.

CPE Type	Replacement of faulty router with new item (delivered)
Zyxel DX3301	£55
Zyxel EX3301	£55
Zyxel WX3100	£55
ONT	£30
Power Supply	£8.50

No Fault Found – call out fee

In the event an engineer visits and there is no fault found, a charge to cover the call-out may be levied. This fee is £50.00.

Broadband Cancellation / Upgrade / Downgrade Fees

Term

All pricing is for 12, 24 or 36-month contracts. In the event a contract expires, SLAs will be suspended, there will be no financial recourse for outages, and fees may be due for faulty routers.

Post Installation cooling-off cancellation fees

If the customer decides to cancel the service during a cooling off period and the installation has already taken place, the customer will be required to pay the post installation cooling-off cancellation fee equating to the full cost of an installation of £125. The hardware would need to be returned or paid for as per the terms above.

Contract Cessation Fees

In the event a contract is cancelled mid-term (ceased), the customer will owe Ogi the whole / full months' fees of the full price core service for the remaining term of the contract. Their hardware must be returned in good condition and fully working.

Add-Ons – CPE

Additional CPE is only available to customers within a contract. If a customer wishes to add CPE during a contract term, they can, providing they are more than 3 months from the end of their contract. If less than 3 months they will need to enter into a new 12, 24 or 36 month contract.

If the additional CPE is cancelled during the term it must be returned in good condition else a charge will be levied as per terms.

Voice over Internet Protocol (VoIP) Solutions

Ogi Pro Voice

This service is best for medium and large business enterprises

Set-up fees

Setup Option	Fee	Note
Configuration (sub 20 Licenses)	£50 per license	Up to 20 end points / licenses – remote
Configuration (over 20 Licenses)	As per quote – variable	a quotation will be provided based on the customer requirements
Installation / Deployment	As per quote – variable	a quotation will be provided based on the customer requirements
Number Portability – single line	£15	Porting in to the service
Number Portability – multi line	£30	Porting in to the service
Number Portability – port out per line	£20	Porting out of the service to another service provider, per number

Core Product Fees

Product	Unit	Frequency	Price
Standard Licence	per user	Monthly	£15.00
Horizon desktop soft phone – PC	per user	Monthly	£2.50
Horizon desktop soft phone – MAC	per user	Monthly	£2.50
Horizon Smartphone App – iOS	per user	Monthly	£2.50
Horizon Smartphone App – Android	per user	Monthly	£2.50
Polycom VVX 150	Per handset	One-off	£75
Polycom VVX 250	Per handset	One-off	£125
Polycom VVX 450	Per handset	One-off	£155
Polycom VVX 500	Per handset	One-off	£195
Polycom VVX 600	Per handset	One-off	£250
Power Supply for deskphone	Per handset	One-off	as per quote – variable
MS Teams	Per licence	Monthly	as per quote – variable
Direct Routing	Per Licence	Monthly	as per quote – variable

As Microsoft license prices regularly vary, please contact Business Solutions Team or the Product Team for the latest price at that time

Delivery Fees

Delivery	One-Off Fee
1 to 10 phones	£15.00
11 to 30 phones	£30.00
31 to 50 phones	£35.00
51 to 79 phones	£55.00
80 to 100 phones	£75.00
101 to 150 phones	£100.00
151 to 200 phones	£125.00
201 to 250 phones	£145.00
251+ phones	as per quote – variable

Ogi Pro Voice Lite

This service is best for micro and small business enterprises

Set-up & Delivery fees

Setup Option	Fee	Note
Installation / Deployment	£0	a quotation will be provided if customer has any specific requirements
Number Portability – port in per line	£15	Porting in to the service, per number
Number Portability – port out per line	£15	Porting out of the service to another service provider, per number
Delivery Fee	£9.95	Up to 10 devices ordered together will be covered by this delivery fee

Core Product Fees

Product	Contract Term			
	Monthly	12 Month	24 Month	36 Month*
Ogi Pro Voice Lite	£7.50	£6.00	£6.00	£0**

*36 Month Broadband & Ogi Pro Voice Lite contract will be a bundle

** £0 only for 1st licence, any additional licence will be £6 per month each

Hardware Product Fees

Product	Unit	Frequency	Price
Polycom VVX 150 & Power Supply	Per handset	One-off	£85
Polycom VVX 250 & Power Supply	Per handset	One-off	£125
Polycom VVX 450 & Power Supply	Per handset	One-off	£160
Cisco ATA 192 & Power Supply	Per handset	One-off	£60

Ogi also offers a range of other business connectivity and managed services solutions, including:

- Leased Line
- Managed Firewall
- Managed Wi-fi
- VoIP solutions
- Microsoft licenses, support services and professional services
- Professional Services, Helpdesk, Support services, and Implementation services

Please contact our Business Development team on **029 2002 0535** or **business@ogi.wales**.